

American-SteelGarages.com

218.409.2178

Preparing for Your American Steel Garages Installation

Thank you for choosing American Steel Carports. To ensure a smooth and efficient installation process, we kindly request your attention to the following responsibilities:

Site Preparation:

- **Accurate Measurements:** It is the customer's sole responsibility to verify the installation site dimensions against those specified on the order form. Please ensure the site has adequate clearance of 2-3ft around the perimeter of the structure.
- **Leveling Requirements:** The installation site must be level within 3 inches from side to side, front to back, and corner to corner. If the site is not properly leveled upon the crew's arrival, a labor charge for leveling will be added to your final invoice/contract.
- **Permits:** The customer is responsible for obtaining all necessary permits prior to the scheduled installation date. These structures are intended for storage purposes only. American Steel Carports will not be held liable for any ordinance or code violations.
- **Underground Utilities:** It is crucial that the customer identifies and marks the location of all underground cables, gas lines, and other utilities *before* the installation crew arrives. This may require contacting your local utility (811) companies for assistance. American Steel Carports will not be responsible for any damages to unmarked underground utilities or any items or vehicles left at the job site.

Installation Contingencies:

- **Return and Restocking Fees:** If the installation crew is unable to proceed due to any of the conditions outlined in the Site Preparation section (Leveling, Permits, Utilities, or insufficient clearance), a return and restocking fee will be applied and is due before the installers leave the job site.

Site Photo Requirement:

- **Please send a photograph of the prepared installation site to: orders@american-steelgarages.com In the email, please include the name and complete address as shown on contract. This photo helps our team prepare for your installation.**

We appreciate your cooperation in ensuring a successful installation. If you have any questions, please do not hesitate to contact us.